CASE

STUDIES

Indggo provides infrastructure and services that help organizations provide robust communications capabilities to their customers, utilizing video and voice technology.

Indggo

Global
Conference System

Our customers use our global audio/video conferencing system to bring real time communications into their applications.

Custom Development Services

Custom development of communications focused applications for web and mobile is also offered through our development partner, **Innovations Applied LLC**

WellTab

Welltab.org is a non-profit organization in New York that provides in-room tablets to patients and families so they can stay connected during hospitalizations.
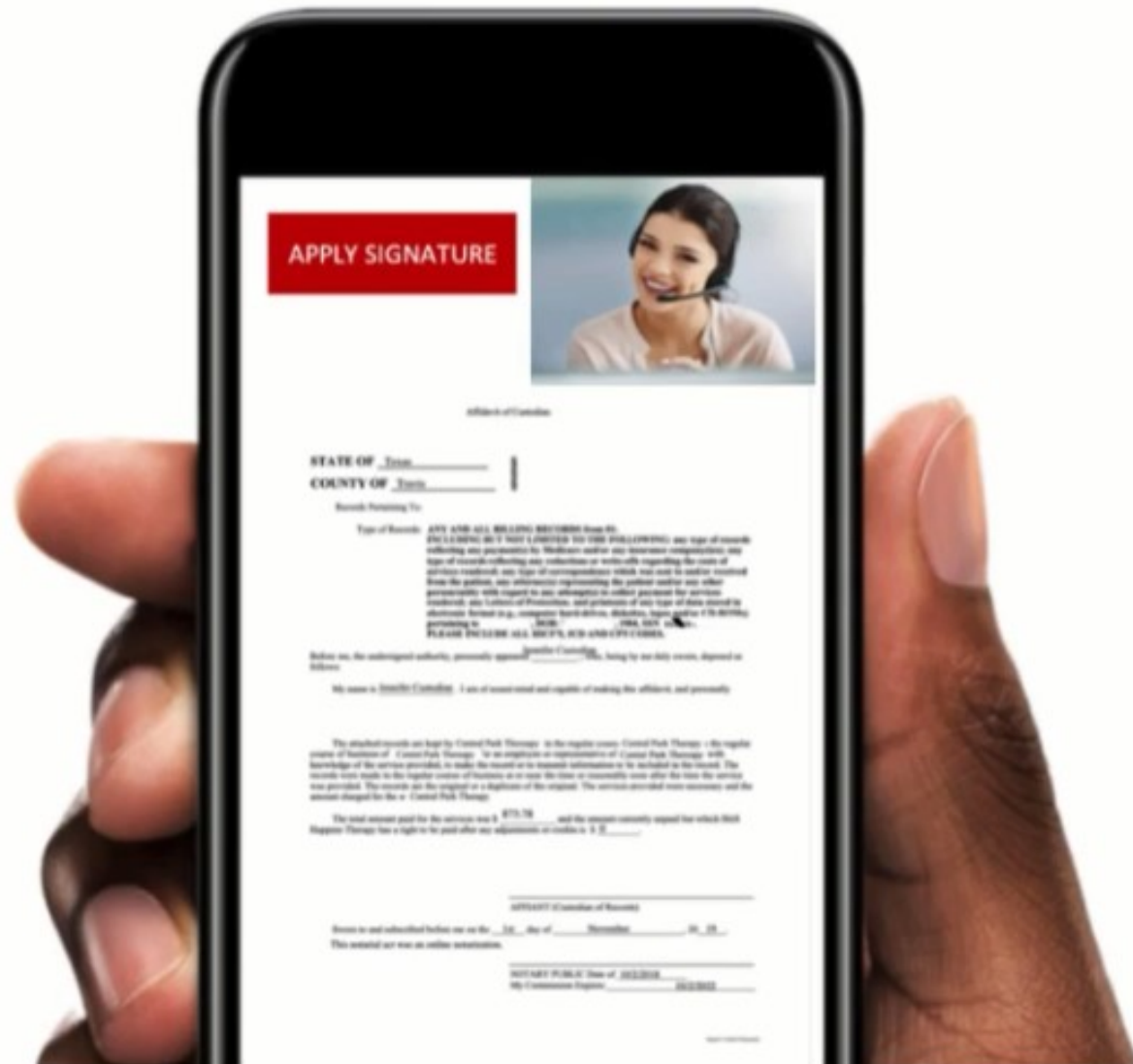
Use Case

We built and maintain the 24/7 video conference and remote control special purpose Android app that is embedded in WellTab devices.

We provide the global network and conferencing system that enables the whole system. We power hundreds of connections every day for patients and families during some very difficult times.

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Use Case

Onlinenotary.us was utilizing Zoom video for their application but were experiencing user connection problems, high costs, and an overall poor user experience.

We were contacted to help resolve the Zoom performance issues. As part of our troubleshooting, we did a side by side comparison of Zoom and our network - to help identify the root cause of their issues.

As it turned out, our system out performed Zoom and was much more stable. Ultimately, we were contracted to replace it. Onlinenotary.us is now powered by our global conferencing system.

Santa Fe Institute

Santa Fe Institute periodically holds in person and online symposiums around the world through their custom web application.

Complex Systems Summer School 2023

2023 SFI Complex Systems Summer School cohort at the Institute of American Indian Arts

Use Case

The team at Santa Fe was having difficulty enabling custom features in the Zoom video component of their application. They reached out to us for help. In the end, it was discovered that the Zoom product did not allow the deep customization that Santa Fe required, so the decision was made to replace Zoom with our system and global network.

The team at the Santa Fe Institute replaced the Zoom video components with ours as a drop-in replacement. They now utilize our system to deliver a fully customized experience for their users.

Comrex Gagl

Comrex designs and builds equipment that uses the most advanced available technology to connect broadcasters with their audiences.

Focused primarily in the radio broadcasting space, Comrex has been a leader in broadcast connectivity technology since 1961

Comrex came to us to build and host a one of a kind broadcast conferencing product called Gagl. Gagl enables remote talent to join radio programs through an online conference application or via telephone. We have integrated WebRTC and SIP protocols in a single system to provide high quality audio from end to end.

Gagl was designed with an audio-first mindset unlike many conferencing applications currently available that prioritize video and relegate audio to the background.

VidaTalk
Healthcare beyond words
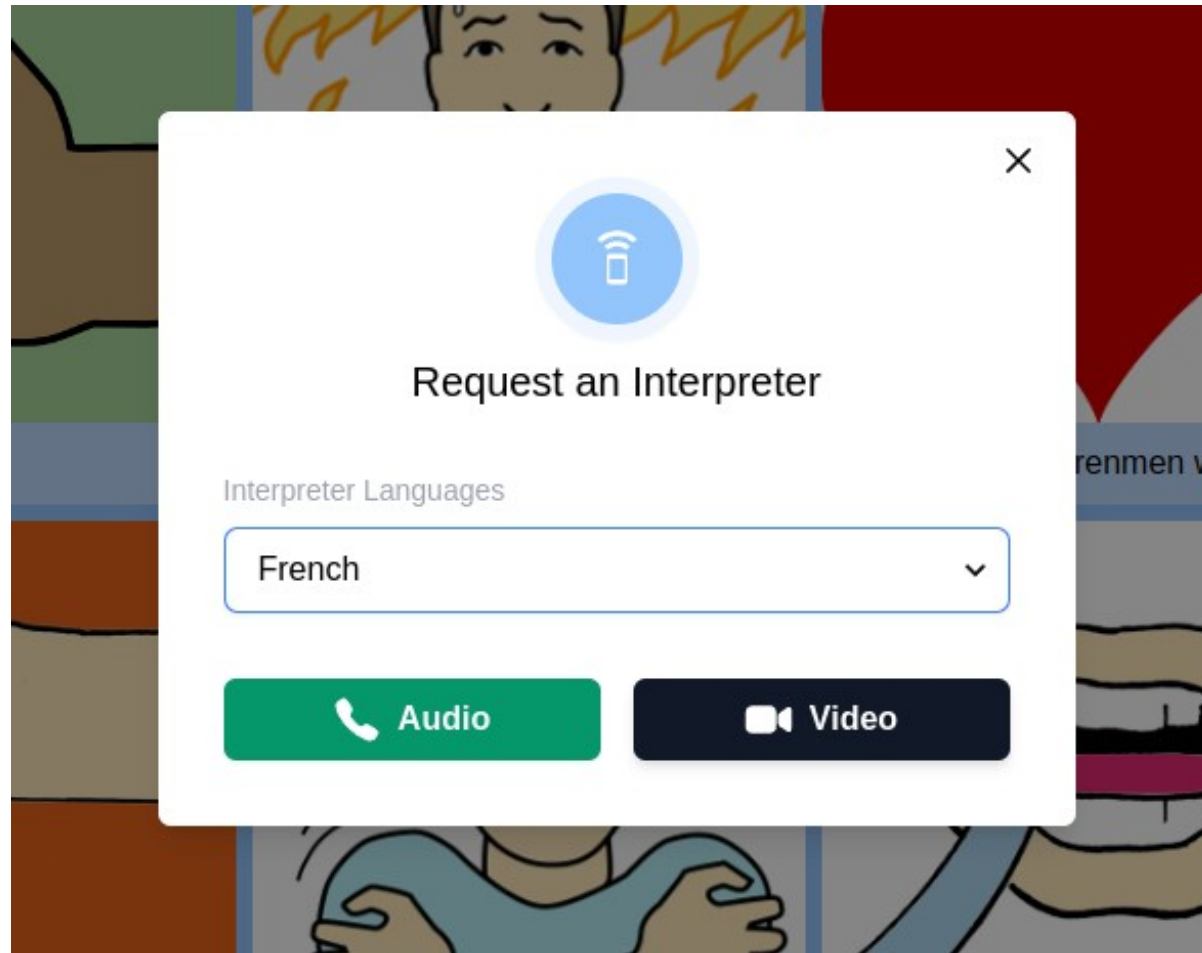
VidaTalk

VidaTalk is the only all-in-one speech and language access application to empower patients and providers to communicate effortlessly across different languages and speech barriers.

Use Case

Typically used in hospital environments, the Vidatalk application also provides access to remote language interpreters via 3rd party services like LanguageLine.

When Vidatalk was experiencing difficulty managing multiple language service providers and their connectivity requirements, they engaged us to fix the problem.

We provided a comprehensive VoIP solution from the front end video SIP client to back end redundant cloud-based PBX phone systems to manage the calls and take a unified approach to front end connectivity, avoiding the confusion and incompatibility of language providers.

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THANK YOU